



Staffordshire SENDIASS provides a free impartial and confidential service to Staffordshire families.

We offer a service to parents and carers of children and young people aged 0 – 25 years with SEND Covering Education, Health and Social Care issues. We also offer a service to children and young people aged 0-25, with SEND.

The Children and Families Act 2014 brought changes to the ways in which children and young people with special educational needs and disabilities are assessed and have their needs met.

It is even more important that families have information, help and support to make sure they understand the systems and that their views, wishes and feelings are heard.

Staffordshire SENDIASS

- is impartial
- is confidential
- is accessible by phone, email or face-to-face
- has staff who are legally trained
- works in partnership with others.

Can offer information about SEN and disability including:

- Staffordshire policy and practice
- The Local Offer
- The law on SEN and disability
- The law on Health and Social Care
- Personal Budgets
- information on how to resolve disagreements, including complaints, mediation and appeal

...and more

Information Advice & Support Service

Staffordshire SENDIASS can:

- Provide an individual casework service including support in meetings and supporting parents to participate in decisions made about their child
- Signpost to other agencies
- Help when things go wrong including early disagreement resolution, managing mediation, appeals to the Tribunal, exclusions and complaints
- Provide advice and training to parent carer groups and forums.

What the law says:

"Local authorities must arrange for children with SEN or disabilities and their parents, and young people with SEN or disabilities, to be provided with information and advice about matters relating to their SEN or disabilities, including health and social care matters.

Information, Advice and Support (IAS) should be provided through a dedicated, easily identifiable service, built on the established Parent Partnership Service."

Staffordshire SENDIASS will provide this IAS Service in Staffordshire for parents.

www.staffs-iass.org

To contact Staffordshire SENDIASS:

Tel: 01785 356921

Email: sfps@staffordshire.gov.uk

**You can find out more information at:
www.staffs-iass.org**

Staffordshire SENDIASS is funded by Staffordshire County Council. It operates independently as a confidential service for parents and carers of children and young people (0 -25) with special educational needs and disabilities. Staffordshire SENDIASS also operates independently as a confidential service for children and young people.

Helpline Number:
01785 356921